

<b>EDUCATION</b>	<b>WORCESTER POLYTECHNIC INSTITUTE</b> B.S. Management Information Systems, with Distinction. Graduate of class of 2002.	Worcester, MA
<b>EXPERIENCE</b>		
<i>October 04 Present</i>	<b>American Student Assistance.</b> Software Engineer. <ul style="list-style-type: none"><li>Enhanced and maintained (C++/C#/ASP) various components of a multi-tiered loan application (Stafford, Plus, GradPlus) and processing system.</li><li>Developed (C++) rules for Stafford Loan processing including web-based transactions, and automatic processing of electronic feeds.</li><li>Developed (C#) a branding tool that will allow for our customers to brand/receive a customized view of our web products allowing a financial aid's office website to be integrated with our own.</li><li>Wrote (C#) code for our loan E-sign process which allows borrowers to be authenticated with a federal PIN through NCS Pearson's Student Authentication Network (STAN).</li><li>Designed applications and improved functionality of internal software development tools.</li></ul>	Boston, MA
<i>November 01 Present</i>	<b>Space Design - Customized Business Solutions.</b> Independent Contractor. Mission Statement: To increase productivity by leveraging beneficial technology. <b>Fars Realty Group.</b> Software Consultant & Developer. (contract) <ul style="list-style-type: none"><li>System design and development of online real-estate rental database.</li></ul> <b>X-tend Digital Services.</b> Service Engineer. (contract) <ul style="list-style-type: none"><li>Aid company founders with initial technical development, testing &amp; commercialization of service.</li><li>Creation of LDAP directory structure, IPSEC VPN configuration, &amp; various Unix shell scripts.</li><li>Development of corporate logo, branding, and provisioning of product.</li></ul> <b>Sun Microsystems.</b> Support Engineer. (contract) <ul style="list-style-type: none"><li>Support of Sun Microsystems and partners networked compute environments at corporate tradeshows and events.</li><li>Design of network diagrams for physical wiring, determine power specifications, and pre-configuration of systems for the demo/application or environment which will be presented.</li></ul>	Boston, MA Portsmouth, NH Boston, MA
<i>February 03 October 04</i>	<b>American Student Assistance.</b> Support Engineer. <ul style="list-style-type: none"><li>Provided 500 associates superior customer support for all software, hardware and network connectivity related issues.</li><li>Member of the 2004 Leadership Academy.</li><li>Led Windows XP w/ Remote Desktop Protocol enabled rollout.</li><li>Supported CEO and Sales team with Blackberry Devices.</li><li>Facilitated technical details of associate physical moves.</li><li>Developed web-based password retrieval tool, reducing the total time to reach problem resolution.</li></ul>	Boston, MA
<i>October 01 June 02</i>	<b>Sun Microsystems.</b> <u>Volume Server Products. Technical Marketing.</u> <ul style="list-style-type: none"><li>Coordinated and integrated technical demo content for the use at customer presentations, tradeshows and events.</li><li>Sun V880 Workgroup Server - Solaris 8 SunRay Server administration and backup.</li></ul>	Burlington, MA
<i>May 99 September 01 (MQP)</i>	<b>Sun Microsystems.</b> CO-OP, Part-Time, and in Major Qualifying Project. <u>Marketing &amp; Development Engineering. Technical Event Services.</u> <ul style="list-style-type: none"><li>Developed web-based inventory tracking system to improve inventory control procedures and coordinate tradeshow logistics.</li><li>Provided on-site and pre-show technical support for Sun's Enterprise and Commercial Products.</li><li>Worked with customers equipment requests, supported the equipment through setup and presentation at corporate tradeshows.</li><li>Created and maintained departmental website.</li><li>Solaris administration: OS installs, network configurations, and the loading/testing of layered software and demo applications. Traveled approximately once a month.</li></ul>	Burlington, MA

## TECHNICAL SKILLS

**Programming Experience:** C++, C#, Web Services, Google/Yahoo Map API, 3<sup>rd</sup> Party ASP.NET Controls, XML/XSLT, Java, Servlets, ASP, PHP, JSP, JDBC, SQL, Macromedia Flash, CSS, HTML, CGI, Javascript, VBScript.

**Software Applications:** IIS, Apache, I-Planet Webserver, Tomcat, Gnome, CDE, SunRay Server, Sun Cluster, Sun RSC, SSH, FTP, MS Terminal Services, Rdesktop, Citrix, Cobalt Appliances, SunPCi, MySQL, PostgreSQL, LAMP, StarOffice, MS Office, Visual Studio, VS .NET, Visio, Works, Adobe Photoshop, GNU Gimp, Adobe Pagemaker, EMACS, VPN Virtual Private Network(IPSEC), VI, VNC, VMware.

**Operating Systems:** Windows 3.1/95/98/ME, Windows NT/XP/2000/2003 Professional, Solaris (2.5,6,7,8,9), Linux (Cobalt, Mandrake, Redhat, Trustix, Knoppix), Mac OS X, UNIX (Ultrix, AIX, HP-UX), MS-DOS, DEC, PalmOS.

**Hardware:** x86/Pentium, UltraSparc Line, SunRay, Sun Server products, Palm, Blackberry, Pocket PC, Snapgear, D-Link, Linksys VPN/Router. 802.11, DSL/Cable Modems, ISDN.

## ACTIVITIES

### *Current*

- Travel, Snowboarding, Skiing, Basketball, Sailing, Guitar, Keyboard, Photography.
- WPI Venture Forum, MIT Enterprise Forum. Phi Gamma Delta, Fraternity (Webmaster, Graduate Relations, Intramural Basketball); Game Development Club (Web Development Team & System Admin), Palm Development Group, Linux Association Member, Campfire Mentor.

### *College*

### *High School*

- Computer Club. Founder and President; Yearbook. Co-Editor in Chief; REMS^2 Program, MIT Haystack Observatory YSPer, Basketball; Soccer; Concert Band; Jazz Band.

Additional work history, references and accomplishments are available upon request.

I prefer to be reached via email: [jobs@telaetas.com](mailto:jobs@telaetas.com)