

<b>EDUCATION</b>	<p><b>WORCESTER POLYTECHNIC INSTITUTE</b> B.S. Management Information Systems, with Distinction. Graduate of class of 2002.</p> <p><b>BOSTON UNIVERSITY</b>, Corporate Education Center Certificate in Organizational Leadership, 2009.</p>	<p>Worcester, MA</p> <p>Waltham, MA</p>
<b>EXPERIENCE</b>	<p><b>American Student Assistance.</b> Software Engineer, SE Team Lead. Project Lead.</p> <p><i>October 04</i> <i>Present</i></p> <ul style="list-style-type: none"> <li>• Led engineering team of 12 to complete their objectives and assisted with mentoring, development and assignment of prioritized tasks.</li> <li>• Handled high visibility production problems and outages within our Critical Response Unit.</li> <li>• Led division-wide culture change and improved communication initiative.</li> <li>• Created, enhanced and maintained (C++/C#/ASP) various subsystems of a multi-tiered federal loan application and processing system (Stafford, Plus, GradPlus).</li> <li>• Developed (C++) rules for loan processing including web-based transactions, and automatic processing of B2B electronic feeds.</li> <li>• Developed (C#) Electronic Signature process component which allows borrowers to be authenticated with a federal PIN through NCS Pearson's Student Authentication Network (STAN) and e-sign their MPN.</li> </ul> <p><b>ARC Technology Advisors</b> – Cofounder and Owner. Mission Statement: To increase productivity by leveraging beneficial technology.</p> <p><i>November 01</i> <i>Present</i></p> <p><b>Fars Realty Group.</b> Software Consultant &amp; Developer. (contract)</p> <ul style="list-style-type: none"> <li>• System design and development of online real-estate rental database.</li> </ul> <p><b>X-tend Digital Services.</b> Service Engineer. (contract)</p> <ul style="list-style-type: none"> <li>• Aid company founders with initial technical development, testing &amp; commercialization of service.</li> <li>• Creation of LDAP directory structure, IPSEC VPN configuration, &amp; various Unix shell scripts.</li> <li>• Development of corporate logo, branding, and provisioning of product.</li> </ul> <p><b>Prior Contracts available upon request.</b></p> <p><b>American Student Assistance.</b> Support Engineer.</p> <ul style="list-style-type: none"> <li>• Provided 500 associates superior customer support for all software, hardware and network connectivity related issues.</li> <li>• Member of the 2004 Leadership Academy.</li> <li>• Led Windows XP w/ Remote Desktop Protocol enabled rollout.</li> </ul> <p><i>February 03</i> <i>October 04</i></p> <ul style="list-style-type: none"> <li>• Supported CEO and Sales team with rollout and usage of Blackberry Devices.</li> <li>• Developed web-based password retrieval tool, reducing the total time to reach problem resolution.</li> </ul> <p><b>Sun Microsystems.</b> <u>Volume Server Products. Technical Marketing.</u></p> <ul style="list-style-type: none"> <li>• Support of Sun Microsystems and partners networked compute environments at corporate tradeshows and events.</li> <li>• Coordinated and integrated technical demo content for the use at customer presentations, tradeshows and events.</li> </ul> <p><i>October 01</i> <i>June 02</i></p> <ul style="list-style-type: none"> <li>• Maintained departmental Sun V880 Workgroup Server, w/ Solaris 8 + SunRay Server administration and backup.</li> </ul> <p><b>Sun Microsystems.</b> CO-OP, Part-Time, and in Major Qualifying Project. <u>Marketing &amp; Development Engineering. Technical Event Services.</u></p> <ul style="list-style-type: none"> <li>• Developed web-based inventory tracking system to improve inventory control procedures and coordinate tradeshow logistics.</li> <li>• Provided on-site and pre-show technical support for Sun's Enterprise and Commercial Products.</li> <li>• Created and maintained departmental website.</li> </ul> <p><i>May 99</i> <i>September 01</i> <i>(MQP)</i></p>	<p>Boston, MA</p> <p>Boston, MA</p> <p>Portsmouth, NH</p> <p>Boston, MA</p> <p>Boston, MA</p> <p>Boston, MA</p> <p>Burlington, MA</p> <p>Burlington, MA</p>

- Solaris administration: OS installs, network configurations, and the loading/testing of layered software and demo applications. Traveled approximately once a month.

## TECHNICAL SKILLS

**Programming Experience:** C++, C#, Web Services, Google/Yahoo Map API, 3<sup>rd</sup> Party ASP.NET Controls, XML/XSLT, Java, Servlets, ASP, PHP, JSP, JDBC, SQL, Macromedia Flash, CSS, HTML, CGI, Javascript, VBScript.

**Software Applications:** Visual Studio, VS .NET, AccuRev, SourceSafe, IIS, Apache, I-Planet Webserver, Tomcat, MS SQL Server, MySQL, PostGreSQL, LAMP, Gnome, CDE, SunRay Server, Sun Cluster, Sun RSC, SSH, FTP, MS Terminal Services, Rdesktop, Citrix, VNC, SunPCi, OpenOffice, MS Office, Visio, Works, Adobe Photoshop, GNU Gimp, Adobe Pagemaker, EMACS, VPN Virtual Private Network(IPSEC), VI, VMware.

**Operating Systems:** Windows 3.1/95/98/ME, Windows NT/XP/2000/2003 Professional, Solaris (2.5,6,7,8,9), Linux (Cobalt, Mandrake, Redhat, Trustix, Knoppix), Mac OS X, UNIX (Ultrix, AIX, HP-UX), MS-DOS, DEC, PalmOS.

**Hardware:** x86/Pentium, UltraSparc Line, SunRay, Sun Server products, Mobile devices.

## ACTIVITIES

### *Current*

- Travel, Snowboarding, Telemark Skiing, Basketball, Sailing, Guitar, Keyboard, Photography.
- WPI Venture Forum, MIT Enterprise Forum. Phi Gamma Delta, Fraternity (Webmaster, Graduate Relations, Intramural Basketball); Game Development Club (Web Development Team & System Admin), Palm Development Group, Linux Association Member, Campfire Mentor.

### *College*

### *High School*

- Computer Club. Founder and President; Yearbook. Co-Editor in Chief; REMS^2 Program, MIT Haystack Observatory YSPer, Basketball; Soccer; Concert Band; Jazz Band.

Additional work history, references and accomplishments are available upon request.

I prefer to be reached via email: [jobs@telaetas.com](mailto:jobs@telaetas.com)